

Merchant Trainee Apprenticeship

Local Merchant Group

Location: Nationwide
Salary: National Minimum Wage

Who are Local Merchant Group?

Local Merchant Group (also known as LMG) are part of multinational organisation Saint-Gobain. We are made up of 9 Builders Merchant brands, with branches across the UK and Ireland. As Builders Merchants, it's our job provide a wide range of building materials to trade customers, from carpenters to tilers and groundworkers to DIY enthusiasts.

The day-to-day role

We are currently looking for apprentices to join our business in one of our brands, in one of our locations across England, Scotland and Wales.

On our apprenticeship programme, you will join us as a Merchant Trainee, based in one of our branches. In this role you will work in a range of our departments such as the yard and the sales counter, getting to grips with our business, our customers and our products.

On a typical day you will deal with a number of our customers both face to face and on the phone. The day will be very busy, and you can expect a lot of banter with both your team and your customers as you work.

Your learning and development

After your first 3 months with the business, you will begin your apprenticeship training. During the course, which will last between 12-18 months, you will learn more about our business, our operations and how to provide great customer service.

The majority of your learning will be on the job, however you will also need to study independently for a few hours a week to reinforce your new skill set.

Upon completion of the course, you will be awarded your apprenticeship qualification and will be offered a full time role in the organisation.

How have others found the experience?

14 apprentices joined LMG in our last apprenticeship programme. Of these 14 individuals, 11 are still with the business. Some of these individuals have described their experience below:

What was your experience of an LMG apprenticeship like?

"The whole experience was great and worthwhile as I now have a job which I enjoy and look forward to progressing in"

– **Thomas, Frazer Newton Abbot**

"Overall my experience was brilliant. It was great to get into the working world and learn hands on how the business runs"

– **Rebecca, Frazer Walsall**

What was the highlight of your apprenticeship?

"Learning how to operate counterbalance and reach forklifts. This has really helped with my confidence and motivation"

– **Alex, Gibbs & Dandy Luton**

"Going to the training centre to learn about different areas of the business and even learning how to do brick laying, tiling and plumbing"

– **Lewis, Frazer Newton Abbot**

What advice do you have for future apprentices at LMG?

"Take every opportunity and have fun learning to give all our customers an amazing experience"

– **Eleanor, Gibbs & Dandy Hereford**

"Work hard, be willing to learn new things at all times and have confidence"

– **Georgia, Gibbs & Dandy Luton**

What do you do next?

If this apprenticeship sounds right for you, the next thing for you to do is to get in touch!

To apply, we would like you to answer the following:

- Describe yourself in one sentence
- What are your strengths and weaknesses?
- Give an example of when you have worked as part of a team
- What does customer service mean to you?
- Why would you like to be an apprentice at Local Merchant Group?

You can answer these questions in **either a short video or written format**. Once you have completed your application, please email your answers with a cover letter and your preferred location to lmg.hr@saint-gobain.co.uk before the closing date on Friday 22nd September 2017.

Our current opportunities can be found in:

- Ashton
- Bedford
- Bellshill
- Bolton
- Bournemouth
- Hereford
- Hexham
- Luton
- Nottingham
- Pudsey
- Rhyl
- Slough
- St Ives
- Walsall
- Woking

If you have any questions about our apprenticeship, please email us on the above email address, or alternatively call the HR team on 02476 560 671.

We hope to hear from you soon!